

JANUARY 2022

**EMANA**

Multifamily Property Services

# MONTHLY RESIDENT SERVICE ACTIVITY NEWSLETTER



## **PREPARED FOR:**

*IRONWOOD CROSSING - FT WORTH, TX  
NLR HOUSING AUTHORITY - NLR - AR  
PARK AT SYCAMORE - FT WORTH, TX  
PATRIOT PARK - PLANO, TX  
RENAISSANCE SQUARE - FT WORTH, TX  
RIDGE AT TRINITY - DALLAS, TX  
RUSH CREEK - ARLINGTON, TX  
VERANDA TOWNHOMES - PLANO, TX  
WM AT THE RIVER - DAYTONA BEACH, FL*



## SUMMARY



"New Year, New You" is our theme for January 2022. We are excited to add WM at the River, Daytona Beach, Florida, Patriot Park Apartments, and Veranda Townhomes communities in Plano, Texas, to our service portfolio alongside Family Self-Sufficiency case management for the North Little Rock Housing Authority. We are modifying our monthly report newsletter to provide more details on our services and express our appreciation to our partners and our business opportunity.

By a new signed MOU with Schooling Encouragement Foundation, we gladly added the homework tutors for school-aged children at Patriot and Veranda in Plano, Texas. We provided more youth activities and fun to other communities. Emana networked with the North Texas Performing Arts (NTPA) to promote performing arts products and theater participation for the talented and interested kids in the future. NTPA will also sponsor the seniors to attend their performing art and theater shows throughout the year.

We continued to partner with main sponsors and business partners like Aetna Healthcare, United Healthcare, Queen Esther Outreach, Inc, Amerigroup, CookChildren's, City Square, Tarrant County Foodbank, DentaQuest, The Hope Church of Tarrant Country, AssitWireless, Better Living for Texans, Oak Street Health, Cookman University, Book Angels, AZAR Foundation, and others churches, non-profit organizations in Arkansas, Florida, and Texas.

## JANUARY 2022

Starting on the cold days of the month and due to the Covid restriction, the Emana team hosted several youth outdoor activities at Ridge at Trinity, Rush Creek, and Part at Sycamore. We worked with Queen Esther Outreach to promote healthy living and conducted various housekeeping management classes. We affiliated with Schooling Encouragement Foundation (SEF) to donate some fitness outfits to the residents to equip them with their fitness activities this year.

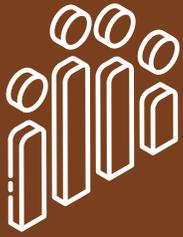
Art education remains an enjoyable social event in several communities where most children like the activities. We also worked with SEF to provide free notary public service whenever and wherever needed.

We hosted several events to promote children's readings, including adding children's books as door prizes for all youth programs.

It is an income tax season, so we also worked with the City of Fort Worth VITA Tax services to assist the residents in filing their annual income taxes for 2021.

The following pages are the activity details and visual information of the events conducted in January for viewers. These data are also help in the binders per property for inspection and compliant procedures. Emana is proud to serve these communities and appreciative of the opportunity. Together we will build the community stronger and better.





# ACTIVITY DETAILS & SNAPSHOTS

## Columbia Renaissance Square - Fort Worth, TX

**Total Events**   **Total Participants**  
**6**                      **91**



Thanks to Aetna Healthcare, who assisted us on January 6th. We came early to provide fourteen (14) breakfast to go to the residents on their way to work. We hosted several exercise sessions a month to promote the weight loss challenge throughout the year.

Arts and Crafts to go activity has attracted twenty-eight (28) kids to the event on the 14th. Many children enjoyed the program as they had much fun doing so. The birthday celebration was also a successful event on the 19th. Twenty-two (22) residents felt grateful and spent time outdoor with us on that fun social event.

The "New Year, New You" vision board craft event sponsored by Labelz Reborn was fun and creative. The team challenged the residents to create the vision board from newspapers and magazines. Joking from what residents enjoyed doing, one of them said: "It is fair to say some of the vision board made sense."

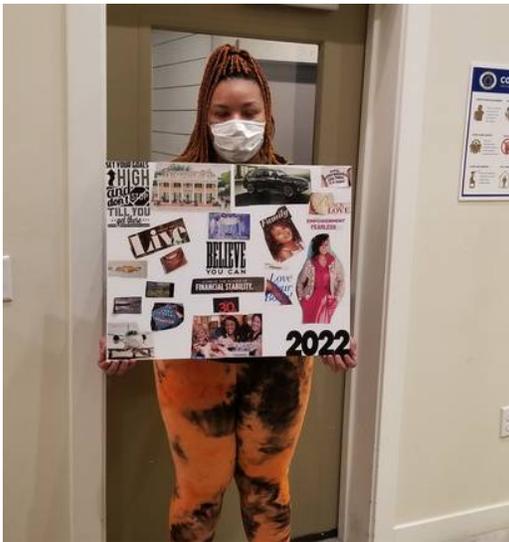


We wanted to thank the City of Fort Worth for the VITA tax Services on January 31st. They offered an important free-of-charge service of the season to the residents in need to file their 2021 income tax returns.



JANUARY 2022

Columbia Renaissance Square - Fort Worth, TX



**Ironwood Crossing Apartments - Fort Worth, TX**  
**Rush Creek Apartments - Arlington, TX**  
**Park at Sycamore - Fort Worth, TX**

**Total Events Total Participants**  
**3 79**



The temperature has dropped in the area, so we rescheduled our events accordingly for Rush Creek and Ironwood Crossing. Eventually, we gathered the kids in the community room in groups of 10 and successfully hosted the event on the 20th for Rush Creek.

We moved the youth program activities outdoor for Park at Sycamore as the community room is not enough to follow social distance guidance from the CDC. It was the second coldest day, but the children came out after school and played fun games. We are glad to put a smile on their faces so they can regain energy after a long school day.



On the 27th, Aetna Healthcare and Schooling Encouragement Foundation partnered with us to promote children's readings. Many kids were happy to receive their new favorite books and snacks. It seems that our theme of the "new year, new you" works well, for many kids said thank you out loud on camera that day. More than forty (40) children enjoyed the new children's book giveaway event.

Emana team also gave away some fresh produce boxes to families in need at Ironwood Crossing's event on the 27th, 2022.

JANUARY 2022

Ironwood Crossing Apartments - Fort Worth, TX  
Rush Creek Apartments - Arlington, TX  
Park at Sycamore - Fort Worth, TX



**Ridge at Trinity - Dallas, TX**

**Total Events Total Participants**

**4 93**



We started a youth program at Ridge at Trinity on January 7th, 2022, the first freezing day of the month. Children stopped by for snacks, juices, and art projects. Due to the weather condition, twenty-four (24) kids preferred to take home projects rather than outdoor activities.



Thanks to SEF's donation distribution of the Nike fitness outfits, jackets, and men's coats on the 11th. Fifty-eight (58) household members received the assorted Nike tees, leggings, training shorts, socks, and T-shirts. A new move-in family expressed their impression of the event service that SEF and Emana conducted in a "Wow" manner, making the Emana team feel confident in impacting many residents' lives.



Residents appreciated the complete handouts and discussion Queen Esther Outreach provided for the housekeeping management class on the 18th. Six (6) residents volunteered to attend, and the management team invited the other residents to participate in the next lesson.

## Ridge at Trinity - Dallas, TX



A bingo game helped train the elder's ability to concentrate and provide residents a good time gathering together, so the Emana team hosts the game periodically at Ridge at Trinity. On the 28th, five (5) older residents participated in the game. They enjoyed their time with us and felt delighted to win some goodies.

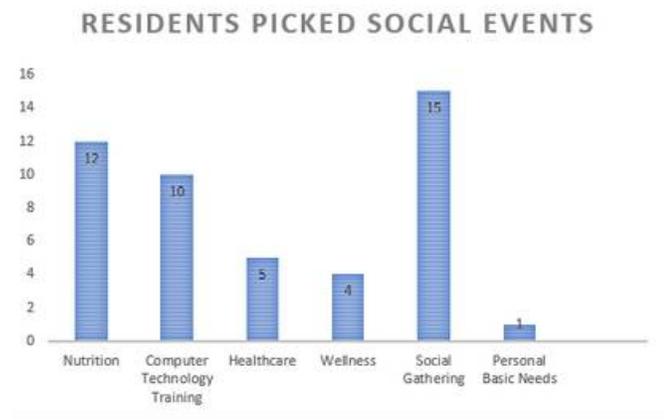
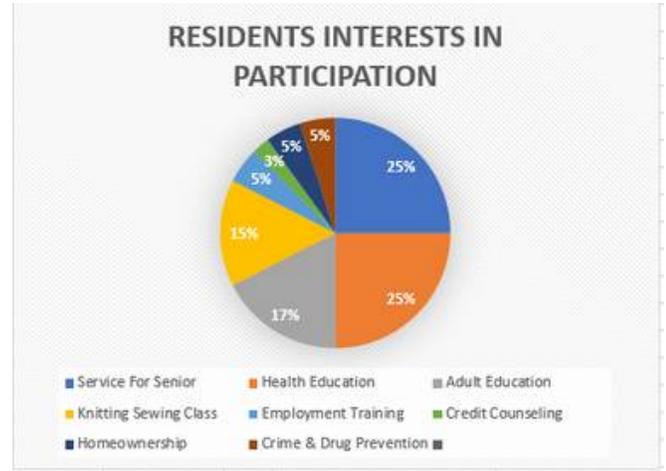


**WM At The River - Daytona Beach, FL**

On the first month we resumed the resident services at WM at the River, we conducted a resident survey with assistance from the property management team. Twenty-nine (29) seniors responded, but only twenty-three (23) had valid answers.

Based on the results and analysis, we found that the most services the seniors wish to participate in were anything to help seniors, health education, and adult education. Alongside, the most specific activities the residents wanted to see were social gatherings, nutrition, and computer or technology training services.

In the upcoming months, Emana will start to provide health information materials and guidance or correspondent exercises to help the seniors with health information and education.



**Patriot Park Apartments - Plano, TX  
Veranda Townhomes - Plano, TX**

**Total Events Total Participants  
3 31**

As soon as Emana resumed the supportive social services to the residents at Patriot Park Apartments and Veranda Townhomes, we conducted "Meet and Greet" hours. Fourteen residents at Patriot Park and ten (10) residents at Veranda Townhomes stopped by, welcomed the team, and got some fantastic times with us.

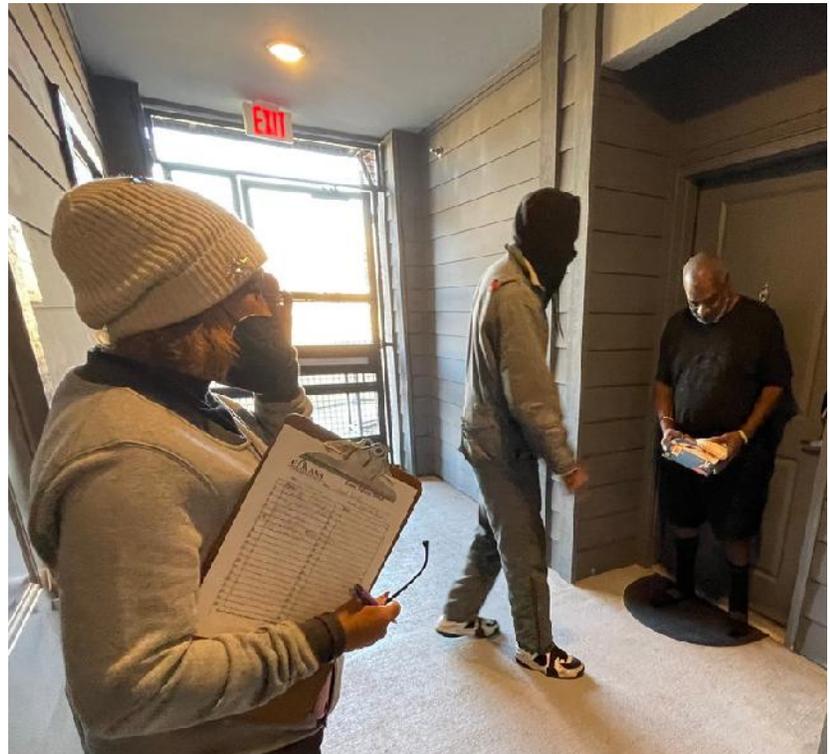
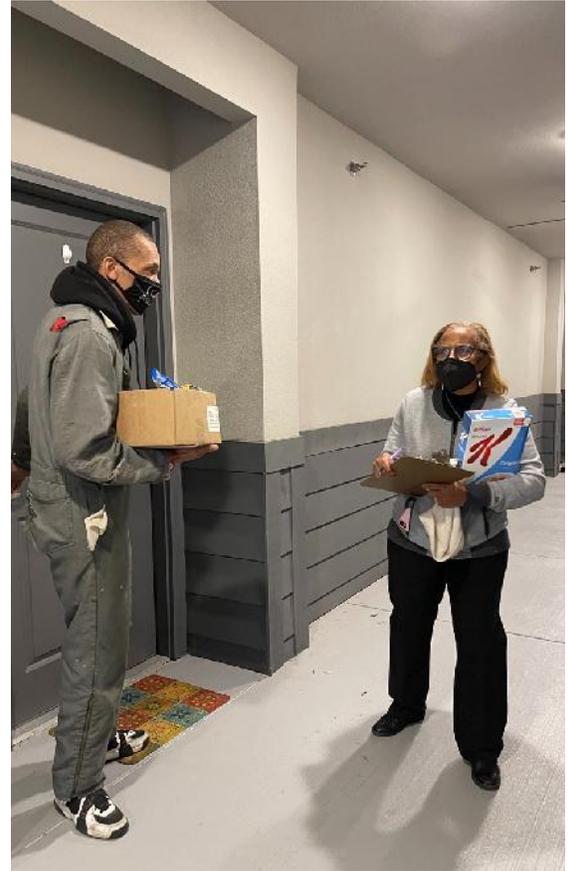
SEF has offered the K-12 homework tutor online every Monday to Thursday, starting on the last Monday of January. SEF also offered urgent notary public services in the absence of the property management.

On the 25th, we hosted a food pantry event at Patriot Park. Thanks to a friendly resident, Markus, who volunteered to assist us in delivering the food to seven (7) residents' apartments.



JANUARY 2022

Patriot Park Apartments - Plano, TX  
Veranda Townhomes - Plano, TX



**North Little Rock Housing Authority - NLR, AR**

<b>Activities</b>	<b># of Working Hours</b>
FSS Case Manager Orientation	<b>40</b>
Administrative Activities	<b>20</b>
Goal Progress Evaluation	<b>0</b>
Communication and Coordination	<b>20</b>
Case Management	<b>0</b>
Researching and Networking	<b>0</b>
Program Enrollment and Waitlist Maintenance	<b>0</b>

