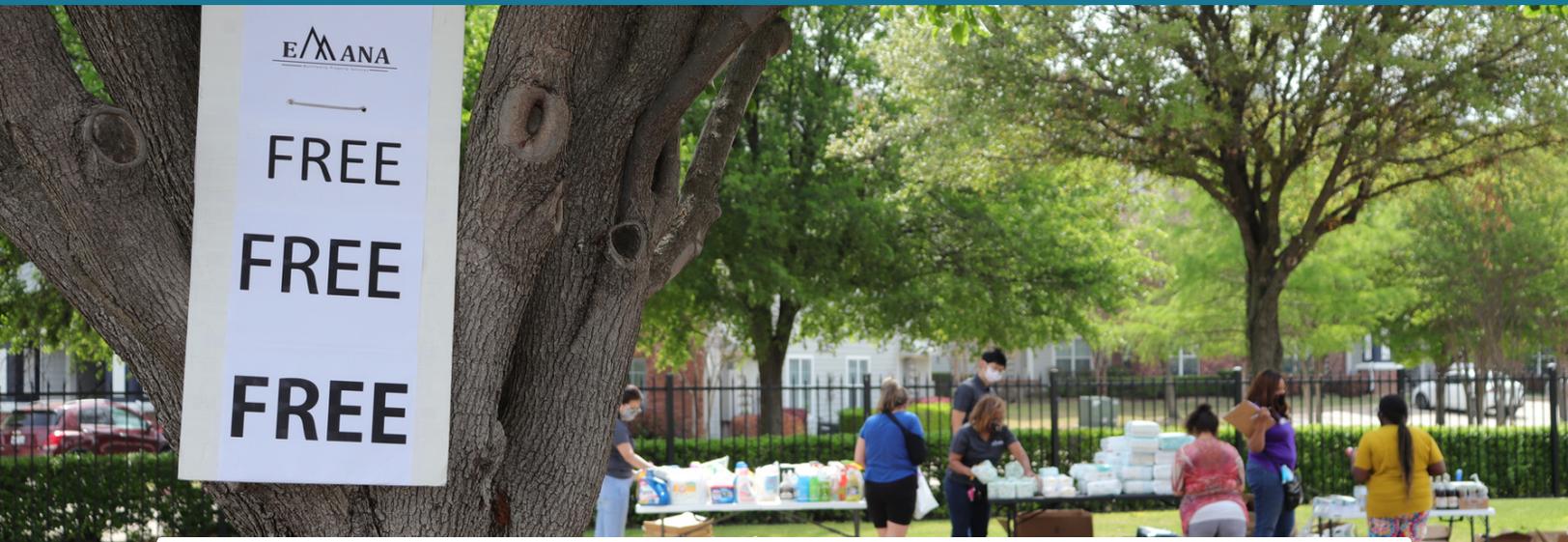


# Resident Services & Solutions

## MONTHLY REPORT



## Spring for More Connections

We continue our services with the senior nutrition programs and outdoor activities in April. We held a successful Spring Cleaning Giveaway event at Ironwood on 4/9/2021, where we helped out more than 40 families with toiletry, baby diapers, household cleaning supplies, masks, sanitizers, and more.

Our team appreciates Marie Forbes for her participation in the Rocket Ship Resources Fair, connecting with more resources to assist our residents in Dallas and Fort Worth area. We thank her for her leadership in our resident services and solutions and for her passion for providing everything necessary to fulfill our contracted residents' needs and LURA's requirements.

Succeed When You Read was a blessing event that our team conducted with Fort Worth Independent School District's sponsoring at Columbia Renaissance Square on 4/14/2021. The Book Mobile unit gave free books and games to the kids and helped register children for Pre-K schooling. We see many smiles on our resident's and staff's faces.

## OUR PARTNERS

- HICKORY VIEW - NLR, AR
- IRONWOOD CROSSING - FT WORTH, TX
- MAPLE PLACE - NLR, AR
- NLR FAMILY HOMES - NLR, AR
- RENAISSANCE SQUARE - FT WORTH, TX
- RIDGE AT TRINITY - DALLAS, TX
- RUSH CREEK - ARLINGTON, TX



# Emana's Monthly Report - April 2021

We connected with BITCARE in North Little Rock to provide onsite Covid-19 testing, but unfortunately, they canceled the event at the last minute for an unmanaged circumstance. We apologized to our residents and worked diligently to partner with St. Jude's Lab to continue our testing attempt for all properties. Most of them will be conducted in May, but St. Jude's Lab performed the onsite testing at Hickory View and Cedar Garden. They helped to test 30 seniors on 4/30/2021.

Coming back to Rush Creek Apartments this month, we held a supplies delivery day, gave out cleaning supplies and energy drinks to 43 families on 4/21/2021. We also had Asset Protection Ltd and Aetna representatives join Emana's Resident Services & Solutions. They assist the interested families in providing the information to help them with better insurance and benefits.

Our team partnered with the Southeast IDEA Public School to provide school information and help register children from Kindergarten to 12 grade. We had an evening's Pizza with the Principal of IDEA on 4/22/2021 at Columbia Renaissance Square to promote the effort.

Thanks to Dixie House to provide a great luncheon to 31 residents at Hickory View and Cedar Garden. We also wanted to appreciate the resident council for sponsoring the event on 4/26/2021.

We also appreciate the Arkansas Food Bank continuing to support our food box for the senior program, delivering fresh produce to our seniors at Hickory View/Cedar Garden on 4/24/2021.

Like last month, we want to express our gratitude to the Friendly Chapel Church for the Bread Donation at Maple Place/Oak View on 4/26/2021.



**Emana is now proud to announce the opening of the Information Services and Solutions Division.**

**If your management teams need any IT support, we are equipped to provide some help.**



# Emana's Monthly Report - April 2021

On the last day of April, under the rain, the Resident Services team converted the Bingo for Seniors to a Breakfast on the go event at Ridge at Trinity. The seniors love the event as they know that we keep our promise to care about them. In Arkansas, we have Centex Wireless come onsite to provide free cell phones to qualified residents.

Emana's Resident Services & Solutions team aims to make more connections with the local schools, churches, and for-profit and non-profit organizations to create more events/programs that benefit our residents and families every month. We are also working with the local governments to set up some events to help our residents deal with the Covid-19 pandemic.



We also want to express our appreciation to Ms. Leatress Anderson, Aetna's Community Outreach Specialist, and Ms. KimPhuong Nguyen, Executive Assistant at Schooling Encouragement Foundation (SEF), for their voluntary hours to help us in some of the events in Dallas and Fort Worth area.



We are thankful to have a resident councilwoman like Ms. Connie Lasker. She has been effectively and passionately assisting our residents at Hickory View/Cedar Garden in North Little Rock.

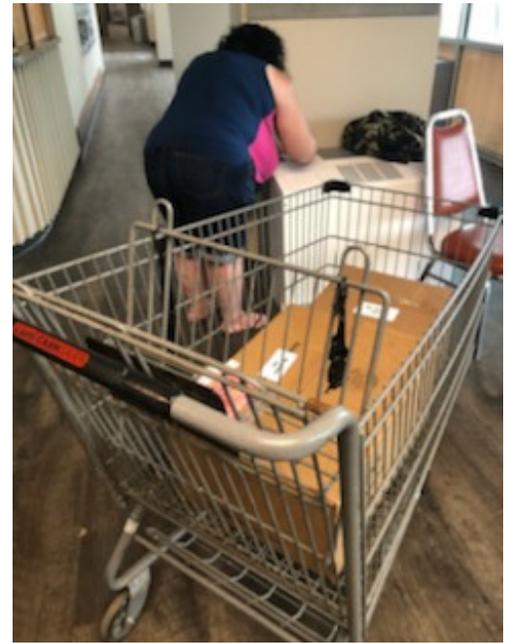
# THANKS!



# Emana's Monthly Report - April 2021



## Food Box for **SENIORS** HICKORY VIEW/CEDAR GARDEN NORTH LITTLE ROCK, AR APRIL 24, 2021





# Spring Cleaning GiveAway

April 9, 2021

Ironwood Crossing Townhomes  
Fort Worth, TX



# Emana's Monthly Report - April 2021



# Emana's Monthly Report - April 2021



## APRIL LUNCHEON

Hickory View/Cedar Garden  
North Little Rock, AR  
April 26, 2021



# Emana's Monthly Report - April 2021

## SUPPLIES GIVEAWAY

RUSH CREEK APARTMENTS  
ARLINGTON, TX  
APRIL 21, 2021



# Emana's Monthly Report - April 2021



**SUCCEED WHEN  
YOU READ  
COLUMBIA RENAISSANCE  
4.14.21**



# Emana's Monthly Report - April 2021



## ONSITE COVID-19 TESTING

*Hickory View/Cedar Garden*  
North Little Rock, AR  
*April 30, 2021*



# BREAKFAST ON THE GO



RIDGE AT TRINITY  
DALLAS, TX

*April 30, 2021*

